

Diagenix Corporation

GS-35F-0638R

GSA Schedule Terms and Conditions

For

**AUTHORIZED FEDERAL SUPPLY SERVICE
INFORMATION TECHNOLOGY SCHEDULE PRICELIST
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY
EQUIPMENT, SOFTWARE AND SERVICES**

1. Awarded Special Item Number(s):

| Legacy (old) SIN | MAS Consolidated (New) SIN | TDR Status | Description |
|-------------------------------|----------------------------|-------------|---------------------------------|
| 132-33, 132-33STLOC, 132-33RC | 511210/RC/STLOC | TDR SIN | Perpetual Software Licenses |
| 132-34, 132-34STLOC, 132-34RC | 54151/RC/STLOC | TDR SIN | Maintenance of Software |
| 132-51, 132-51STLOC, 132-51RC | 54151S/SRC/SSTLOC | Non-TDR SIN | Information Technology Services |
| 70-500 / RC/STLOC | OLM / RC/STLOC | Non-TDR SIN | |

1b. Identification of the lowest priced software license and maintenance of software awarded under this contract are:

| SINs | Manufacturer Name | Model/Part Number | GSA Price |
|-------------------|-------------------|-------------------|--|
| 54151S/SRC/SSTLOC | Envision | EV-ESS | 20% of purchased MSRP software license price |

Note 1: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

Note 2: Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

Note 3: This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.

Please Also Note: Detailed GSA Pricing is listed in Diagenix “GSA Schedule - Price List” and is provided as a separate document.

Ordering Information

Diagenix Corporation
106 Longwater Drive
Norwell, MA 02061
(781) 871-6624
<http://www.diagenix.com>

Contract Number: **GS-35F-0638R**

Period Covered by Contract: **June 1st 2020** through **June 1st, 2025**

General Services Administration
Federal Supply Service

Pricelist current through Modification #**023**, dated **05/01/20**.

Products and ordering information in this Authorized FSS Information Technology Schedule Pricelist are also available on the GSA Advantage! System. Agencies can browse GSA Advantage! by accessing the Federal Supply Service's Home Page via the Internet at <http://www.fss.gsa.gov/>

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INFORMATION FOR ORDERING ACTIVITIES APPLICABLE TO ALL SPECIAL ITEM NUMBERS

SPECIAL NOTICE TO AGENCIES: Small Business Participation

SBA strongly supports the participation of small business concerns in the Federal Supply Schedules Program. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micro purchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!™ on-line shopping service (www.fss.gsa.gov). The catalogs/pricelists, GSA Advantage!™ and the Federal Supply Service Home Page (www.fss.gsa.gov) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micro purchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

1. Geographic Scope of Contract

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:

- The Geographic Scope of Contract will be domestic and overseas delivery.
- The Geographic Scope of Contract will be overseas delivery only.
- The Geographic Scope of Contract will be domestic delivery only.

2. Contractor's Ordering Address and Payment Information

Diagenix Corporation
106 Longwater Drive
Norwell, MA 02061

Contractors are required to accept credit cards for payments equal to or less than the micro-purchase threshold for oral or written delivery orders. Credit cards will be acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance:

(866) 425-6600

3. Liability For Injury or Damage

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

4. Statistical Data for Government Ordering Office Completion of Standard Form 279

Block 9: G. Order/Modification Under Federal Schedule

Block 16: Data Universal Numbering System (DUNS) Number: **79-690-4183**

Block 30: Type of Contractor – **Other Small Business**

Block 31: Woman-Owned Small Business – **NO**

Block 36: Contractor's Taxpayer Identification Number (TIN): **04-3019246**

4a. CAGE Code: **35LL8**

4b. Contractor has registered with the Central Contractor Registration Database.

5. FOB Destination

6. Delivery Schedule

a. **TIME OF DELIVERY:** The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

| SPECIAL ITEM NUMBER | DELIVERY TIME (Days ARO) |
|----------------------------|--|
| 511210/RC/STLOC | 15- 60 Days |
| 54151/RC/STLOC | As Negotiated Between Diagenix and Government Agency |
| 54151S/SRC/SSTLOC | As Negotiated Between Diagenix and Government Agency |

b. **URGENT REQUIREMENTS:** When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

7. Discounts: Prices shown are NET Prices; Basic Discounts have been deducted

- a. Prompt Payment: **0%** - NET **30** days from receipt of invoice or date of acceptance, whichever is later.
- b. Quantity - **None**
- c. Dollar Volume - **None**
- d. Government Educational Institutions - Government Educational Institutions are offered the same discounts as all other Government customers.
- e. Other - **None**

8. Trade Agreements Act of 1979, as amended

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

9. Statement Concerning Availability of Export Packing

Export packing is available at extra cost outside the scope of this contract

10. Small Requirements

The minimum dollar value of orders to be issued is \$1,500.00.

11. Maximum Order

(All dollar amounts are exclusive of any discount for prompt payment.)

The Maximum Order value for the following Special Item Numbers (SINs) is \$500,000:

- a. Special Item Number 511210/RC/STLOC - Perpetual Software Licenses
- b. Special Item Number 54151/RC/STLOC – Maintenance of Software
- c. Special Item Number 54151S/SRC/SSTLOC - Information Technology (IT) Professional Services

12. Use of Federal Supply Service Information Technology Schedule Contracts

In accordance with FAR 8.404:

[NOTE: Special ordering procedures have been established for Special Item Numbers (SINs) 54151S/SRC/SSTLOC IT Professional Services and 132-52 EC Services; refer to the terms and conditions for those SINs.]

Orders placed pursuant to a Multiple Award Schedule (MAS), using the procedures in FAR 8.404, are considered to be issued pursuant to full and open competition. Therefore, when placing orders under Federal Supply Schedules, ordering activities need not seek further competition, synopses the requirement, make a separate determination of fair and reasonable pricing, or consider small business set-asides in accordance with subpart 19.5. GSA has already determined the prices of items under schedule contracts to be fair and reasonable. By placing an order against a schedule using the procedures outlined below, the ordering activity has concluded that the order represents the best value and results in the lowest overall cost alternative (considering price, special features, administrative costs, etc.) to meet the ordering activity's needs.

- a. Orders placed at or below the micro-purchase threshold

Ordering activities can place orders at or below the micro-purchase threshold with any Federal Supply Schedule Contractor.

b. **Orders exceeding the micro-purchase threshold but not exceeding the maximum order threshold**

Orders should be placed with the Schedule Contractor that can provide the supply or service that represents the best value. Before placing an order, ordering activities should consider reasonably available information about the supply or service offered under MAS contracts by using the “GSA Advantage!” on-line shopping service, or by reviewing the catalogs/pricelists of at least three Schedule Contractors and selecting the delivery and other options available under the schedule that meets the ordering activity’s needs. In selecting the supply or service representing the best value, the ordering activity may consider--

- (1) Special features of the supply or service that are required in effective program performance and that are not provided by a comparable supply or service;
- (2) Trade-in considerations;
- (3) Probable life of the item selected as compared with that of a comparable item;
- (4) Warranty considerations;
- (5) Maintenance availability;
- (6) Past performance; and
- (7) Environmental and energy efficiency considerations.

c. **Orders exceeding the maximum order threshold**

Each schedule contract has an established maximum order threshold. This threshold represents the point where it is advantageous for the ordering activity to seek a price reduction. In addition to following the procedures in paragraph b, above, and before placing an order that exceeds the maximum order threshold, ordering activities shall--

- (1) Review additional Schedule Contractors’ catalogs/pricelists or use the “GSA Advantage!” on-line shopping service;
- (2) Based upon the initial evaluation, generally seek price reductions from the Schedule Contractor(s) appearing to provide the best value (considering price and other factors); and
- (3) After price reductions have been sought, place the order with the Schedule Contractor that provides the best value and results in the lowest overall cost alternative. If further price reductions are not offered, an order may still be placed, if the ordering activity determines that it is appropriate.

NOTE: For orders exceeding the maximum order threshold, the Contractor may:

- (1) Offer a new lower price for this requirement (the Price Reductions clause is not applicable to orders placed over the maximum order in FAR 52.216-19 Order Limitations);
- (2) Offer the lowest price available under the contract; or
- (3) Decline the order (orders must be returned in accordance with FAR 52.216-19).

d. **Blanket purchase agreements (BPAs)**

The establishment of Federal Supply Schedule BPAs is permitted when following the ordering procedures in FAR 8.404. All schedule contracts contain BPA provisions. ordering activities may use BPAs to establish accounts with Contractors to fill recurring requirements. BPAs should address the frequency of ordering and invoicing, discounts, and delivery locations and times.

e. **Price reductions**

In addition to the circumstances outlined in paragraph c, above, there may be instances when ordering activities will find it advantageous to request a price reduction. For example, when the ordering activity finds a schedule supply or service elsewhere at a lower price or when a BPA is being established to fill recurring requirements, requesting a price reduction could be advantageous. The potential volume of orders under these agreements, regardless of the size of the individual order, may offer the ordering activity the opportunity to secure greater discounts. Schedule Contractors are not

required to pass on to all schedule users a price reduction extended only to an individual ordering activity for a specific order.

f. **Small business**

For orders exceeding the micro-purchase threshold, ordering activities should give preference to the items of small business concerns when two or more items at the same delivered price will satisfy the requirement.

g. **Documentation**

Orders should be documented, at a minimum, by identifying the Contractor the item was purchased from, the item purchased, and the amount paid. If an ordering activity requirement, in excess of the micro-purchase threshold, is defined so as to require a particular brand name, product, or feature of a product peculiar to one manufacturer, thereby precluding consideration of a product manufactured by another company, the ordering activity shall include an explanation in the file as to why the particular brand name, product, or feature is essential to satisfy the ordering activity's needs.

13. Federal Information Technology/Telecommunication Standard Requirements

Ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

13.1 Federal Information Processing Standards Publications (FIPS PUBS)

Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

13.2 Federal Telecommunication Standards (FED-STDS)

Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Supply Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

14. Contractor Tasks / Special Requirements(C-FSS-370) (NOV 2003)

a. **Security Clearances**

The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.

b. **Travel**

The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the

Multiple Award Schedule. The Industrial Funding Fee does NOT apply to travel and per diem charges.

c. Certifications, Licenses and Accreditations

As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.

d. Insurance

As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.

e. Personnel

The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.

f. Organizational Conflicts of Interest

Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.

g. Documentation/Standards

The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.

h. Data/Deliverable Requirements

Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.

i. Government-Furnished Property

As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.

j. Availability of Funds

Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.

k. Overtime:

For professional services, the labor rates in the Schedule should not vary by virtue of the Contractor having worked overtime. For services applicable to the Service Contract Act (as identified in the Schedule), the labor rates in the Schedule will vary as governed by labor laws (usually assessed a time and a half of the labor rate).

15. Contract Administration For Ordering Activities

Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See 52.212-4)

16. GSA Advantage!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.fss.gsa.gov/>.

17. Purchase of Open Market Items

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. **ODCs (Other Direct Costs) are not part of this contract and should be treated at open market purchases. Ordering Activities procuring open market items must follow FAR 8.401(d).**

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if-**

1. All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
2. The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
3. The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
4. All clauses applicable to items not on the Federal Supply Schedule are included in the order.

18. Contractor Commitments, Warranties and Representations

- a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:
 1. Time of delivery/installation quotations for individual orders;
 2. Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
 3. Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

- b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

19. Overseas Activities

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

20. Blanket Purchase Agreements (BPAs)

Federal Acquisition Regulation (FAR) 13.303-1(a) defines Blanket Purchase Agreements (BPAs) as "...a simplified method of filling anticipated repetitive needs for supplies or services by establishing 'charge accounts' with qualified sources of supply." The use of Blanket Purchase Agreements under the Federal Supply Schedule Program is authorized in accordance with FAR 13.303-2(c)(3), which reads, in part, as follows:

"BPAs may be established with Federal Supply Schedule Contractors, if not inconsistent with the terms of the applicable schedule contract."

Federal Supply Schedule contracts contain BPA provisions to enable schedule users to maximize their administrative and purchasing savings. This feature permits schedule users to set up "accounts" with Schedule Contractors to fill recurring requirements. These accounts establish a period for the BPA and generally address issues such as the frequency of ordering and invoicing, authorized callers, discounts, delivery locations and times. Agencies may qualify for the best quantity/volume discounts available under the contract, based on the potential volume of business that may be generated through such an agreement, regardless of the size of the individual orders. In addition, agencies may be able to secure a discount higher than that available in the contract based on the aggregate volume of business possible under a BPA. Finally, Contractors may be open to a progressive type of discounting where the discount would increase once the sales accumulated under the BPA reach certain prescribed levels. Use of a BPA may be particularly useful with the new Maximum Order feature. See the Suggested Format, contained in this Schedule Pricelist, for customers to consider when using this purchasing tool.

21. Contractor Team Arrangements

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

22. Installation, Deinstallation, Reinstallation

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the

construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

23. Section 508 Compliance

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following:

The EIT standard can be found at: www.Section508.gov/.

24. Prime Contractor Ordering From Federal Supply Schedules

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

- (a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and
- (b) The following statement:

This order is placed under written authorization from _____ dated _____. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

25. Insurance – Work on a Government Installation (JAN 1997)(FAR 52.228-5)

- (a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.
- (b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—
 - 1. For such period as the laws of the State in which this contract is to be performed prescribe; or
 - 2. Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.
- (c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

TERMS AND CONDITIONS APPLICABLE TO PERPETUAL SOFTWARE LICENSES(SPECIAL ITEM NUMBER 511210/RC/STLOC) AND MAINTENANCE (SPECIAL ITEM NUMBER 54151/RC/STLOC) OF GENERAL PURPOSECOMMERCIAL INFORMATION TECHNOLOGY SOFTWARE

Please note: Leasing and daily short-term rentals is not offered for any items offered under these SIN's

1. Inspection/Acceptance

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any software that has been tendered for acceptance. The ordering activity agrees to inspect and test the supplied software within 30 business days for the receipt of the software. The ordering activity may require repair or replacement of nonconforming software at no increase in contract price provided that the ordering activity has notified the Contractor of such nonconforming software during the inspect and testing of software 30 business day period otherwise the nonconforming software will be covered under the Contractors standard Warranty and/or Maintenance and Support program.

2. Guarantee/Warranty

- a. Unless specified otherwise in this contract, the Manufacture's standard commercial guarantee/warranty as stated in the contract's commercial pricelist will apply to this contract.
- b. The Manufacture's warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.
- c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Manufacture will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

3. Technical Services

The Contractor, without additional charge to the ordering activity, shall provide a hot line technical support number **866-425-6600** for the purpose of providing user assistance and guidance in the implementation of the software provided that the software was designed to be self-installing without the need for assistance by Contractor. The technical support number is available from **8:30am to 6:00pm EST**. All other implementation and integration assistance would be in accordance with procurement of 54151S/SRC/SSTLOC.

4. Software Maintenance and Support

Software maintenance service shall include the following:

- a. The Contractor offers the Ordering Agency software maintenance and support services for the software types/models within the scope of this Information Technology Schedule in accordance with the following manufacture's individual commercial policies, procedures and rates.
- b. Contractor will provide Ordering Agency with a copy of Contractor commercial Maintenance and Support policies, procedures and rates at the time of order.
- c. Invoices for maintenance service shall be submitted by the Contractor on a annual, quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in advance

(31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

5. Periods of Maintenance (54151/RC/STLOC)

- a. The Contractor shall honor orders for periods for the duration of the contract period or a lesser period of time. Co-termining is also acceptable and encourage by Contractor.
- b. Maintenance may be discontinued by the ordering activity on ninety (90) calendar days prior to the expiration date of current Maintenance and support period by giving written notice to the Contractor.
- c. Annual Funding. When annually appropriated funds are cited on an order for maintenance, the period of maintenance shall automatically expire on September 30 of the contract period, or at the end of the contract period, whichever occurs first. Renewal of maintenance orders citing the new appropriation shall be required, if maintenance is to be continued during any remainder of the contract period.
- d. Cross-Year Funding Within Contract Period. Where an ordering activity's specific appropriation authority provides for funds in excess of a 12 month (fiscal year) period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.
- e. Ordering activities should notify the Contractor in writing ninety (90) calendar days prior to the expiration of an order, if maintenance is to be terminated at that time. Orders for the continuation of maintenance will be required if maintenance is to be continued during the subsequent period.

6. Utilization Limitations - (54151/RC/STLOC)

- a. Software acquisition is limited to commercial computer software defined in FAR Part 2.101.
- b. When acquired by the ordering activity, commercial computer software and related documentation so legend shall be subject to the following:
 - (1) Title to and ownership of the software and documentation shall remain with the Manufacture, unless otherwise specified.
 - (2) Software licenses are by site or by the physical server the software is installed on or by user and by ordering activity. An ordering activity is defined as a cabinet level or independent ordering activity. The software may be used by any subdivision of the ordering activity (service, bureau, division, command, etc.) that has access to the site the software is placed at, even if the subdivision did not participate in the acquisition of the software. Further, the software may be used on a sharing basis where multiple agencies have joint projects that can be satisfied by the use of the software placed at one ordering activity's site. This would allow other agencies access to one ordering activity's database. For ordering activity public domain databases, user agencies and third parties may use the computer program to enter, retrieve, analyze and present data. The user ordering activity will take appropriate action by instruction, agreement, or otherwise, to protect the Contractor's proprietary property with any third parties that are permitted access to the computer programs and documentation in connection with the user ordering activity's permitted use of the computer programs and documentation. For purposes of this section, all such permitted third parties shall be deemed agents of the user ordering activity.
 - (3) Except as is provided in paragraph 6.b(2) above, the ordering activity shall not provide or otherwise make available the software or documentation, or any portion thereof, in any form, to any third party without the prior written approval of the Contractor. Third parties do not include prime Contractors, subcontractors and agents of the ordering activity who have the ordering activity's permission to use the licensed software and documentation at the facility, and who have agreed to use the licensed software and

documentation only in accordance with these restrictions. This provision does not limit the right of the ordering activity to use software, documentation, or information therein, which the ordering activity may already have or obtains without restrictions.

- (4) The ordering activity shall have the right to use the computer software and documentation with the computer for which it is acquired at any other facility to which that computer may be transferred, or in cases of disaster recovery, the ordering activity has the right to transfer the software to another site if the ordering activity site for which it is acquired is deemed to be unsafe for ordering activity personnel; to use the computer software and documentation with a backup computer when the primary computer is inoperative; to copy computer programs for safekeeping (archives) or backup purposes; to transfer a copy of the software to another site for purposes of benchmarking new hardware and/or software; and to modify the software and documentation or combine it with other software, provided that the unmodified portions shall remain subject to these restrictions.
- (5) "Commercial Computer Software" may be marked with the Contractor's standard commercial restricted rights legend, but the schedule contract and schedule pricelist, including this clause, "Utilization Limitations" are the only governing terms and conditions, and shall take precedence and supersede any different or additional terms and conditions included in the standard commercial legend.

9. Software Conversions - (511210/RC/STLOC)

Full monetary credit will be allowed to the ordering activity when conversion from one version of the software to another is made as the result of a change in operating system, or from one computer system to another provided that the ordering agency is participating and is currently enrolled in Maintenance and Support services (54151/RC/STLOC) for the software.

10. Descriptions and Equipment Compatibility

The Contractor shall include, in the schedule pricelist, a complete description of each software product and a list of equipment on which the software can be used. Also, included shall be a brief, introductory explanation of the modules and documentation which are offered.

11. Right-To-Copy Pricing

The Contractor shall insert the discounted pricing for right-to-copy licenses.

There is no discount to copy licenses. An additional copy would constitute an additional license and the price per license would be in accordance with our then current GSA Price List.

12. Commercial End User Licensing Agreement for (511210/RC/STLOC)

Unless otherwise specified in section 1 through 11 above all other software licensing terms and conditions are in accordance with the following manufacture's End User Licensing Agreement a copy of which will be provided to the Ordering Agency at the time of order.

**TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT)
PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 54151S/SRC/SSTLOC)**

1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number 54151S Information Technology Professional Services apply exclusively to IT Professional Services within the scope of the Contractors GSA Price List in effect at the time of order.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is

performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

- a. The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-
 - (1) Cancel the stop-work order; or
 - (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
- b. If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
 - (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
 - (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
- c. If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
- d. If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS--COMMERCIAL ITEMS (MAR 2009) (DEVIATION I - FEB 2007) for Firm-Fixed Price orders and FAR 52.212-4 CONTRACT TERMS AND CONDITIONS –COMMERCIAL ITEMS (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT/IAM Professional Services.

9. INDEPENDENT CONTRACTOR

All IT/IAM Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An **“Organizational conflict of interest”** exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT/IAM Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order.

For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract.

For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007)

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT/IAM PROFESSIONAL SERVICES AND PRICING

- a. The Contractor shall provide a description of each type of IT/IAM Service offered under Special Item Numbers 132-51 IT/IAM Professional Services should be presented in the same manner as the Contractor sells to its commercial and other ordering activity customers. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles (labor categories) for those individuals who will perform the service should be provided.
- b. Pricing for all IT/IAM Professional Services shall be in accordance with the Contractor's customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices, minimum general experience and minimum education.

The following is an example of the manner in which the description of a commercial job title should be presented:

EXAMPLE: Commercial Job Title: System Engineer

Minimum/General Experience: Three (3) years of technical experience which applies to systems analysis and design techniques for complex computer systems. Requires competence in all phases of systems analysis techniques, concepts and methods; also requires knowledge of available hardware, system software, input/output devices, structure and management practices.

Functional Responsibility: Guides users in formulating requirements, advises alternative approaches, conducts feasibility studies.

Minimum Education: Bachelor's Degree in Computer Science

**USA COMMITMENT TO PROMOTE SMALL BUSINESS PARTICIPATION
PROCUREMENT PROGRAMS**

PREAMBLE

Diagenix Corporation provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact **Diagenix, Mr. Anton Arapoff (Tel: 781-616-2005, Fax: 781-871-2454, E-mail: anton@diagenix.com).**

DIAGNEIX CORPORATION GSA SCHEDULE PRICE LIST



106 Longwater Drive
Norwell, MA 02061
866-425-6600 Office
781-871-2454 Fax
www.diagenix.com
gsa@diagenix.com

GSA Schedule - Price List

General Purpose Commercial Information Technology Equipment, Software and Services

May 1, 2020

Contract Number: GS-35F-0638R

General Services Administration
Federal Supply Service

Schedule 70 Information Technology Schedule Price List
Pricelist current through modification #: 23, dated May 1st 2020

** Please Note: All Terms and Conditions are Detailed in **DGX_Authorized_Pricelist_Term-Conditions-050120.pdf**

Applicable Special Item Numbers

| Special Item Number | Products/Services |
|----------------------------|--|
| 511210 / RC / STLOC | Perpetual Software Licenses |
| 54151 / RC / STLOC | Maintenance of Software |
| 54151S / SRC / SSTLOC | Information Technology Professional Services |

Contract End Date: June 1st, 2025

Products and ordering information in this Authorized FSS Information Technology Schedule Pricelist are also available on the GSA Advantage System. Agencies can browse GSA Advantage by accessing the Federal Supply Service's Home Page via the Internet at <http://www.fss.gsa.gov/>

Discounting Policy

The discounts and concessions to the General Services Administration (GSA) are outlined in accordance with our negotiated contract provision.

Notes:

Government purchase card are accepted up to the maximum amount permitted by GSA which is currently \$3,000

They're no specific concessions (**0%**) and the Prompt Payment Discount is: **0%**; Net 30 days

Delivery Time is **15- 60 Days** depending on the item ordered

GSA IIF Included in Base GSA Price

| SIN | Manufacture Name | MFR Part Number | Dealer Part Number | Product/Service Name | Product/Service Description | Commercial List Price | GSA OFFER PRICE |
|--|------------------|-----------------|--------------------|--|--|-----------------------|-----------------|
| Call Recording Technology & Integration | | | | | | | |
| 511210 | Envision | | EV-ASO | Envision Centricity Performance Analytics Server License | Envision Centricity Performance Analytics Server License sold on a per server bases. | \$5,000.00 | \$4,256.69 |
| 511210 | Envision | | EV-BI-T-SL-L | Envision Centricity BI Automated Tagging Server License (Iontas) | Envision Centricity BI Automated Tagging Server License (Iontas) sold on a per server bases. | \$5,000.00 | \$4,256.69 |
| 511210 | Envision | | EV-INT-LIC | Envision Centricity Integration Licenses (Agent-Mapping & Third-Party WFM) | Envision Centricity Integration Licenses (Agent-Mapping & Third-Party WFM) sold on a per third party integration basis. | \$30,000.00 | \$25,540.13 |
| 511210 | Envision | | EV-BI-T-DL-L | Envision BI Automated Screen Tagger Desktop Licenses (Iontas) | Envision BI Automated Screen Tagger Desktop Licenses (Iontas) sold on a per desktop basis. | \$175.00 | \$148.98 |
| 511210 | Envision | | EV-A | Envision Centricity Analytics | Envision Centricity Analytics sold on a per device, port and or desktop basis. | \$300.00 | \$255.40 |
| 511210 | Envision | | EV-A-SL | Envision Centricity Supervisor Analyst License | Envision Centricity Supervisor Analyst License sold on a per site basis. | \$5,000.00 | \$4,256.69 |
| 511210 | Envision | | EV-SL1 | Envision Server License | Envision Server License sold on a per server bases running on Microsoft Windows 2003 Server. | \$20,000.00 | \$17,026.75 |
| 511210 | Envision | | EV-SML1 | Envision SpeechMiner Server License | Envision SpeechMiner Server License sold on a per server bases running on Microsoft Windows 2003 Server. | \$20,000.00 | \$17,026.75 |
| 511210 | Envision | | EV-SVRL | Envision Selective Voice Recording | Envision Selective Voice Recording License sold on a per license basis. | \$294.00 | \$250.29 |
| 511210 | Envision | | EV-FTRT | Envision Full Time Recording | Envision Full Time Recording - Trunk side sold on a per port basis. | \$450.00 | \$383.10 |
| 511210 | Envision | | EV-FTRL | Envision Full Time Recording | Envision Full Time Recording - Line side sold on a per channel basis. | \$500.00 | \$425.67 |
| 511210 | Envision | | EV-PS | Envision Performance Suite | Envision Performance Suite. | \$973.00 | \$828.35 |
| 511210 | Envision | | EV-C | Envision Click2Coach | Envision Click2Coach. | \$642.00 | \$546.56 |
| 511210 | Envision | | EV-SVRL-S | Envision Selective Voice Recording Licenses with Suite | Envision Selective Voice Recording License with Suite sold on a per user basis. | \$265.00 | \$225.60 |
| 511210 | Envision | | EV-FTRT-S | Envision Full Time Recording Trunk side with Suite | Envision Full Time Recording - Trunk side with Suite sold on a per port basis. | \$450.00 | \$383.10 |
| 511210 | Envision | | EV-FTRL-S | Envision Full Time Recording | Envision Full Time Recording - Line side with Suite sold on a per channel basis. | \$500.00 | \$425.67 |
| 511210 | Envision | | EV-WML | Envision Workforce Management Legacy Licenses | Envision Workforce Management License. Legacy WFM licenses (non-Web WFM) | \$350.00 | \$297.97 |
| 511210 | Envision | | EV-WEB-WFM | Envision Workforce Management Web WFM License | Envision Workforce Management License. Web WFM for use with Centricity v10.x and above | \$625.00 | \$532.09 |

| SIN | Manufacture Name | MFR Part Number | Dealer Part Number | Product/Service Name | Product/Service Description | Commercial List Price | GSA OFFER PRICE |
|--------|------------------|-----------------|--------------------|--|--|-----------------------|-----------------|
| 511210 | Envision | | EV-RTAL | Envision Real-Time Adherence License | Envision Real-Time Adherence License. | \$299.00 | \$254.55 |
| 511210 | Envision | | EV-ELL | Envision eLearning License | Envision eLearning License. | \$299.00 | \$254.55 |
| 511210 | Envision | | EV-AP | Envision AgentPro License | Envision AgentPro License. | \$273.00 | \$232.42 |
| 511210 | Envision | | EV-SCP | Envision Screen Capture License | Envision Screen Capture License. | \$142.00 | \$120.89 |
| 511210 | Envision | | EV-IPM | Envision Identity Protection Management | Envision Identity Protection Management License. | \$195.00 | \$166.01 |
| 511210 | Envision | | EV-QT | Envision QuizTest | Envision QuizTest License. | \$5,000.00 | \$4,256.69 |
| 511210 | Envision | | EV-SM | Envision SpeechMiner | Envision SpeechMiner License. | \$400.00 | \$340.54 |
| 511210 | Envision | | EV-ARS | Envision Analyze (Report Server) | Envision Analyze Report Server. | \$25,000.00 | \$21,283.44 |
| 511210 | Envision | | EV-UFRS | Envision Upgrade to Full Time Recording Station | Envision Upgrade to Full Time Recording Station. Sold on a per channel basis. | \$150.00 | \$127.70 |
| 511210 | Envision | | EV-UFRTR | Envision Upgrade to Full Time Recording Truck | Envision Upgrade to Full Time Recording Trunk. Sold on a per port basis. | \$110.00 | \$93.65 |
| 511210 | Envision | | EV-BI-SDK | Envision Business Intelligence SDK | Envision Business Intelligence SDK | \$10,000.00 | \$8,513.38 |
| 511210 | Envision | | EV-AOCX-I | Envision Automation OCX (Active X) Integration (toolkit) | Envision Automation OCX (Active X) Integration (toolkit) | \$15,000.00 | \$12,770.06 |
| 511210 | Envision | | EV-CTI-I | Envision CTI Integration | Envision CTI Integration | \$15,000.00 | \$12,770.06 |
| 511210 | Envision | | EV-AM-I | Envision Agent-Mapping Integration | Envision Agent-Mapping Integration (used for Cisco IPCC solutions) | \$15,000.00 | \$12,770.06 |
| 511210 | Envision | | EV-PD-I | Envision Predictive Dialer Integration | Envision Predictive Dialer Integration | \$15,000.00 | \$12,770.06 |
| 511210 | Envision | | EV-RTA-I | Envision Real-time Adherence Integration | Envision Real-time Adherence Integration | \$15,000.00 | \$12,770.06 |
| 511210 | Envision | | EV-TPWM-I | Envision Third-Party Workforce Management Integration | Envision Third-Party Workforce Management Integration | \$15,000.00 | \$12,770.06 |
| 511210 | Envision | | EV-OER-I | Envision Outlook Express Recording Integration | Envision Outlook Express (v5.5) Recording Integration | \$20,000.00 | \$17,026.75 |
| 511210 | Envision | | EV-O2R-I | Envision Outlook 2000 email Recording Integration | Envision Outlook 2000 email Recording Integration | \$20,000.00 | \$17,026.75 |

| SIN | Manufacture Name | MFR Part Number | Dealer Part Number | Product/Service Name | Product/Service Description | Commercial List Price | GSA OFFER PRICE |
|--------|------------------|-----------------|--------------------|--|---|-----------------------|-----------------|
| 511210 | Envision | | EV-KER-I | Envision Kana email Recording Integration | Envision Kana email Recording Integration | \$20,000.00 | \$17,026.75 |
| 511210 | Envision | | EV-NGR-I | Envision Novell GroupWise email Integration | Envision GroupWise (v5.0-v6.0) email Recording Integration | \$20,000.00 | \$17,026.75 |
| 511210 | Envision | | EV-QWCA-I | Envision Quintus (Avaya) Web Center Agent Chat Recording Integration | Envision Quintus (Avaya) Web Center Agent 5.5 Chat recording Integration | \$20,000.00 | \$17,026.75 |
| 511210 | Envision | | EV-NAWC-I | Envision Net Agent Web Chat Recording Integration | Envision Net Agent Web Chat recording Integration | \$20,000.00 | \$17,026.75 |
| 511210 | Envision | | EV-NAE-I | Envision Net Agent Email Recording Integration | Envision Net Agent Email recording Integration | \$20,000.00 | \$17,026.75 |
| 511210 | Envision | | EV-WFM-INT-LIC | Envision Workforce Management Integration License | Envision WFM Integration Licenses. Priced per site/location integration | \$15,000.00 | \$12,770.06 |
| 54151 | Envision | | EV-ESS | Envision Enhanced Software Support | Envision Enhanced Annual Software Support Plan. Priced as a percentage of Commercial/MSRP Pricing for all software, hardware and applications purchased. | 20.00% | 20.00% |
| 54151 | Envision | | EV-EPSS | Envision Enhanced Plus Software Support | Envision Enhanced Annual Plus Software Support Plan. Priced as a percentage of Commercial/MSRP Pricing for all software, hardware and applications purchased. | 22.00% | 22.00% |
| 54151S | Envision | | PS-EV-FTR-IN | FTR Installation of Envision EV-FTRT-S Product | FTR Installation of Envision EV-FTRT-S Product per server | \$30,000.00 | \$25,540.13 |
| 54151S | Envision | | PS-EVSTD-T | Envision Standard Training | Envision Standard Training - Consists of a pre training call, training manuals for up to 15 students, travel preparations, client training room prep and validation, THREE FULL DAYS of training and 30 day post training call. | \$11,750.00 | \$10,003.22 |
| 54151S | Diagenix | | PS-QRD-IN | Quality Program Review and Redesign | Quality Program Review and Redesign - Consists of a remote pre-engagement requirements gathering, THREE FULL DAYS onsite at customer location, remote delivery of completed quality program document and 30-60 day post follow-up assessment after implementation. | \$23,500.00 | \$20,006.43 |
| 54151S | Diagenix | | PS-PC-IN | Performance Coaching | Performance Coaching - Consists of a remote pre-engagement requirements gathering, TWO FULL DAYS onsite at customer location, remote delivery of completed quality program document and 30-60 day post follow-up assessment after implementation. | \$17,750.00 | \$15,111.24 |
| 54151S | Envision | | PS-EV-IP-IN | Identity Protection Installation | Identity Protection Installation of Envision EV-IPM Product per server | \$11,834.00 | \$10,074.73 |
| 54151S | Envision | | PS-EV-A-IN | Analyzer Report Server Installation | Analyzer Report Server Installation on a single server at time of initial install for product EV-ARS | \$11,834.00 | \$10,074.73 |
| 54151S | Envision | | PS-EV-QT-IN | QuizTest Installation of product EV-QT | QuizTest Installation of product EV-QT per server | \$5,917.00 | \$5,037.36 |
| 54151S | Envision | | PS-EV-BI-15-IN | BI Automated Screen Tagging Installation | BI Automated Screen Tagging with up to 15 tags in same application | \$23,668.00 | \$20,149.46 |

| SIN | Manufacture Name | MFR Part Number | Dealer Part Number | Product/Service Name | Product/Service Description | Commercial List Price | GSA OFFER PRICE |
|--------|------------------|-----------------|--------------------|--|--|-----------------------|-----------------|
| 54151S | Envision | | PS-TRAV-01 | Travel Expenses | Travel Expenses - Day Rate Per Person | \$1,184.50 | \$1,008.41 |
| 54151S | Envision | | PS-WS-IN | WFM, Installation and Configuration | Work Force Management , Installation and Configuration (No Workshop) sold on per server basis | \$17,795.00 | \$17,421.98 |
| 54151S | Envision | | PS-EVD1 | Envision Professional Services Day Rate | Envision Professional Services Day Rate - Custom Engineering Flat Rate Day Per Engineer | \$2,000.00 | \$1,702.68 |
| 54151S | Envision | | PS-OST-2 | Additional On-site Training | Additional On-site Training - Consists of a pre training call, training manuals for up to 15 students, travel preparations, client training room prep and validation, TWO FULL DAYS of training and 30 day post training call. | \$10,000.00 | \$8,513.38 |
| 54151S | Envision | | PS-EV-SUPTR | Envision Supervisor Training | Supervisor Training - Consists of a pre training call, training manuals for up to 15 students, travel preparations, client training room prep and validation, TWO FULL DAYS of training and 30 day post training call. | \$10,000.00 | \$8,513.38 |
| 54151S | Envision | | PS-EV-AL-IN | Envision Analytics Setup, Installation and Configuration | Analytics Setup, Installation and Configuration - Per Site Does not including training | \$15,000.00 | \$12,770.06 |
| 54151S | Envision | | PS-EV-AL-INT | Envision Analytics Setup, Installation and Configuration | Analytics Setup, Installation and Configuration - Per Site Includes TWO FULL DAYS of standard training and 30 day post training call | \$20,500.00 | \$17,452.42 |
| 54151S | Envision | | PS-CWM-IN | Envision Centricity Workforce Management Installation, Configuration and Workshop | Centricity Workforce Management Installation, Configuration and Workshop - Per Site, includes Envision Standard Workshop Training | \$30,000.00 | \$25,540.13 |
| 54151S | Envision | | PS-CWM-RT-IN | Envision Centricity Workforce Management Installation (Real-Time Adherence Module) | Centricity Workforce Management Installation (Real-Time Adherence Module) - Per Site | \$10,500.00 | \$8,939.04 |
| 54151S | Envision | | PS-EV-DB-C | Central Site Database Server Installation, Configuration and Setup | Central Site Database Server Installation, Configuration and Setup | \$17,500.00 | \$14,898.41 |
| 54151S | Envision | | PS-EV-DB-S | Single Site Database Server Installation, Configuration and Setup | Single Site Database Server Installation, Configuration and Setup | \$5,000.00 | \$4,256.69 |
| 54151S | Envision | | PS-EV-SMQM1 | Envision Server Move or HW upgrade - QM without CTI | Envision Server Move or H/W Upgrade - For Quality Monitor on Same Switch Type without CTI. This system implementation involves a six to eight week work cycle per site beginning with site preparation planning and continuing through system reconfiguration, installation and testing | \$12,500.00 | \$10,641.72 |
| 54151S | Envision | | PS-EV-SMQM2 | Envision Server Move or HW upgrade - QM with CTI | Envision Server Move or H/W Upgrade - For Quality Monitor on Same Switch Type with CTI. This system implementation involves a six to eight week work cycle per site beginning with site preparation planning and continuing through system reconfiguration, installation and testing | \$20,000.00 | \$17,026.75 |
| 54151S | Envision | | PS-EV-SMFTR1 | Envision Server Move or HW upgrade - FTR without CTI | Envision Server Move or H/W Upgrade - For Full Time Recording (FTR) on Same Switch Type without CTI. This system implementation involves a six to eight week work cycle per site beginning with site preparation planning and continuing through system reconfiguration, installation and testing | \$15,000.00 | \$12,770.06 |

| SIN | Manufacture Name | MFR Part Number | Dealer Part Number | Product/Service Name | Product/Service Description | Commercial List Price | GSA OFFER PRICE |
|--------|------------------|-----------------|--------------------|--|---|-----------------------|-----------------|
| 54151S | Envision | | PS-EV-SMFTR2 | Envision Server Move or HW upgrade - FTR with CTI | Envision Server Move or H/W Upgrade - For Full Time Recording (FTR) on Same Switch Type with CTI. This system implementation involves a six to eight week work cycle per site beginning with site preparation planning and continuing through system reconfiguration, installation and testing | \$30,000.00 | \$25,540.13 |
| 54151S | Envision | | PS-EV-QMSRI | Envision QM/Selective Recording Installation | Envision QM/Selective Recording Installation - For QM no FTR installation. | \$25,000.00 | \$21,283.44 |
| 54151S | Envision | | PS-FTR-EXP-IN | Envision FTR Port Expansion Installation | Envision FTR Port Expansion Installation - For existing FTR installation. | \$8,500.00 | \$7,236.37 |
| 54151S | Envision | | PS-EV-UPSWHW | Envision Upgrade from Existing Server to New or 2nd Server | Envision Upgrade from Existing Server to New or 2nd Server - Onsite Installation services. | \$10,000.00 | \$8,513.38 |