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GSA Schedule - Price List

General Purpose Commercial Information Technology Equipment, Software and Services

October 3, 2023

Contract Number: GS-35F-0638R

General Services Administration
Federal Supply Service

MAS Schedule Price List

Pricelist current through modification #: 23, dated May 1st 2020

** Please Note: All Terms and Conditions are Detailed in **DGX_Authorized_Pricelist_Term-Conditions-050120.pdf**

Applicable Special Item Numbers

Special Item Number	Products/Services
511210 / RC / STLOC	Perpetual Software Licenses
54151 / RC / STLOC	Maintenance of Software
54151S / SRC / SSTLOC	Information Technology Professional Services

Contract End Date: June 1st, 2025

Products and ordering information in this Authorized FSS Information Technology Schedule Pricelist are also available on the GSA Advantage System. Agencies can browse GSA Advantage by accessing the Federal Supply Service's Home Page via the Internet at http://www.fss.gsa.gov/

Discounting Policy

The discounts and concessions to the General Services Administration (GSA) are outlined in accordance with our negotiated contract provision.

Notes:

Government purchase card are accepted up to the maximum amount permitted by GSA which is currently $3,000

They're no specific concessions (**0%**) and the Prompt Payment Discount is: **0%**; Net 30 days

Delivery Time is **15- 60 Days** depending on the item ordered

GSA IIF Inclulded in Base GSA Price

SIN	Manufacture Name	MFR Part Number	Dealer Part Number	Product/Service Name	Product/Service Description	Commercial List Price	GSA OFFER PRICE
					Call Recording Technology & Integration		
511210	Envision		EV-ASO	Envision Centricity Performance Analytics Server License	**Envision Centricity Performance Analytics Server License** sold on a per server bases.	$5,000.00	$4,256.69
511210	Envision		EV-BI-T-SL-L	Envision Centricity BI Automated Tagging Server License (Iontas)	**Envision Centricity BI Automated Tagging Server License** (Iontas) sold on a per server bases.	$5,000.00	$4,256.69
511210	Envision		EV-INT-LIC	Envision Centricity Integration Licenses (Agent-Mapping & Third-Party WFM)	**Envision Centricity Integration Licenses (Agent-Mapping & Third-Party WFM)** sold on a per third party integration basis.	$30,000.00	$25,540.13
511210	Envision		EV-BI-T-DL-L	Envision BI Automated Screen Tagger Desktop Licenses (Iontas)	**Envision BI Automated Screen Tagger Desktop Licenses (Iontas)** sold on a per desktop basis.	$175.00	$148.98
511210	Envision		EV-A	Envision Centricity Analytics	**Envision Centricity Analytics** sold on a per device, port and or desktop basis.	$300.00	$255.40
511210	Envision		EV-A-SL	Envision Centricity Supervisor Analyst License	**Envision Centricity Supervisor Analyst License** sold on a per site basis.	$5,000.00	$4,256.69
511210	Envision		EV-SL1	Envision Server License	**Envision Server License** sold on a per server bases running on Microsoft Windows 2003 Server.	$20,000.00	$17,026.75
511210	Envision		EV-SML1	Envision SpeechMiner Server License	**Envision SpeechMiner Server License** sold on a per server bases running on Microsoft Windows 2003 Server.	$20,000.00	$17,026.75
511210	Envision		EV-SVRL	Envision Selective Voice Recording	**Envision Selective Voice Recording License** sold on a per license basis.	$294.00	$250.29
511210	Envision		EV-FTRT	Envision Full Time Recording	**Envision Full Time Recording - Trunk side** sold on a per port basis.	$450.00	$383.10
511210	Envision		EV-FTRL	Envision Full Time Recording	**Envision Full Time Recording - Line side** sold on a per channel basis.	$500.00	$425.67
511210	Envision		EV-PS	Envision Performance Suite	**Envision Performance Suite**.	$973.00	$828.35
511210	Envision		EV-C	Envision Click2Coach	**Envision Click2Coach.**	$642.00	$546.56
511210	Envision		EV-SVRL-S	Envision Selective Voice Recording Licenses with Suite	**Envision Selective Voice Recording License with Suite** sold on a per user basis.	$265.00	$225.60
511210	Envision		EV-FTRT-S	Envision Full Time Recording Trunk side with Suite	**Envision Full Time Recording - Trunk side with Suite** sold on a per port basis.	$450.00	$383.10
511210	Envision		EV-FTRL-S	Envision Full Time Recording	**Envision Full Time Recording - Line side** with Suite sold on a per channel basis.	$500.00	$425.67
511210	Envision		EV-WML	Envision Workforce Management Legacy Licenses	**Envision Workforce Management License**. Legacy WFM licenses (non-Web WFM)	$350.00	$297.97
511210	Envision		EV-WEB-WFM	Envision Workforce Management Web WFM License	**Envision Workforce Management License**. Web WFM for use with Centricity v10.x and above	$625.00	$532.09

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511210	Envision		EV-RTAL	Envision Real-Time Adherence License	**Envision Real-Time Adherence License**.	$299.00	$254.55
511210	Envision		EV-ELL	Envision eLearning License	**Envision eLearning License**.	$299.00	$254.55
511210	Envision		EV-AP	Envision AgentPro License	**Envision AgentPro License**.	$273.00	$232.42
511210	Envision		EV-SCP	Envision Screen Capture License	**Envision Screen Capture License**.	$142.00	$120.89
511210	Envision		EV-IPM	Envision Identity Protection Management	**Envision Identity Protection Management License**.	$195.00	$166.01
511210	Envision		EV-QT	Envision QuizTest	**Envision QuizTest License**.	$5,000.00	$4,256.69
511210	Envision		EV-SM	Envision SpeechMiner	**Envision SpeechMiner License**.	$400.00	$340.54
511210	Envision		EV-ARS	Envision Analyze (Report Server)	**Envision Analyze Report Server.**	$25,000.00	$21,283.44
511210	Envision		EV-UFTRS	Envision Upgrade to Full Time Recording Station	**Envision Upgrade to Full Time Recording Station.** Sold on a per channel basis.	$150.00	$127.70
511210	Envision		EV-UFTRT	Envision Upgrade to Full Time Recording Truck	**Envision Upgrade to Full Time Recording Trunk.** Sold on a per port basis.	$110.00	$93.65
511210	Envision		EV-BI-SDK	Envision Business Intelligence SDK	**Envision Business Intelligence SDK**	$10,000.00	$8,513.38
511210	Envision		EV-AOCX-I	Envision Automation OCX (Active X) Integration (toolkit)	**Envision Automation OCX (Active X) Integration (toolkit)**	$15,000.00	$12,770.06
511210	Envision		EV-CTI-I	Envision CTI Integration	**Envision CTI Integration**	$15,000.00	$12,770.06
511210	Envision		EV-AM-I	Envision Agent-Mapping Integration	**Envision Agent-Mapping Integration (used for Cisco IPCC solutions)**	$15,000.00	$12,770.06
511210	Envision		EV-PD-I	Envision Predictive Dialer Integration	**Envision Predictive Dialer Integration**	$15,000.00	$12,770.06
511210	Envision		EV-RTA-I	Envision Real-time Adherence Integration	**Envision Real-time Adherence Integration**	$15,000.00	$12,770.06
511210	Envision		EV-TPWM-I	Envision Third-Party Workforce Management Integration	**Envision Third-Party Workforce Management Integration**	$15,000.00	$12,770.06
511210	Envision		EV-OER-I	Envision Outlook Express Recording Integration	**Envision Outlook Express (v5.5) Recording Integration**	$20,000.00	$17,026.75
511210	Envision		EV-O2R-I	Envision Outlook 2000 email Recording Integration	**Envision Outlook 2000 email Recording Integration**	$20,000.00	$17,026.75

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511210	Envision		EV-KER-I	Envision Kana email Recording Integration	**Envision Kana email Recording Integration**	$20,000.00	$17,026.75
511210	Envision		EV-NGR-I	Envision Novell GroupWise email Integration	**Envision GroupWise (v5.0-v6.0) email Recording Integration**	$20,000.00	$17,026.75
511210	Envision		EV-QWCA-I	Envision Quintus (Avaya) Web Center Agent Chat Recording Integration	**Envision Quintus (Avaya) Web Center Agent 5.5 Chat recording Integration**	$20,000.00	$17,026.75
511210	Envision		EV-NAWC-I	Envision Net Agent Web Chat Recording Integration	**Envision Net Agent Web Chat recording Integration**	$20,000.00	$17,026.75
511210	Envision		EV-NAE-I	Envision Net Agent Email Recording Integration	**Envision Net Agent Email recording Integration**	$20,000.00	$17,026.75
511210	Envision		EV-WFM-INT-LIC	Envision Workforce Management Integration License	**Envision WFM Integration Licenses.** Priced per site/location integration	$15,000.00	$12,770.06
54151	Envision		EV-ESS	Envision Enhanced Software Support	**Envision Enhanced Annual Software Support Plan.** Priced as a percentage of Commercial/MSRP Pricing for all software, hardware and applications purchased.	20.00%	20.00%
54151	Envision		EV-EPSS	Envision Enhanced Plus Software Support	**Envision Enhanced Annual Plus Software Support Plan.** Priced as a percentage of Commercial/MSRP Pricing for all software, hardware and applications purchased.	22.00%	22.00%
54151S	Envision		PS-EV-FTR-IN	FTR Installation of Envision EV-FTRT-S Product	**FTR Installation** of Envision EV-FTRT-S Product per server	$30,000.00	$25,540.13
54151S	Envision		PS-EVSTD-T	Envision Standard Training	**Envision Standard Training** - Consists of a pre training call, training manuals for up to 15 students, travel preparations, client training room prep and validation, THREE FULL DAYS of training and 30 day post training call.	$11,750.00	$10,003.22
54151S	Diagenix		PS-QRD-IN	Quality Program Review and Redesign	**Quality Program Review and Redesign** - Consists of a remote pre-engagement requirements gathering, THREE FULL DAYS onsite at customer location, remote delivery of completed quality program document and 30-60 day post follow-up assessment after implementation.	$23,500.00	$20,006.43
54151S	Diagenix		PS-PC-IN	Performance Coaching	**Performance Coaching** - Consists of a remote pre-engagement requirements gathering, TWO FULL DAYS onsite at customer location, remote delivery of completed quality program document and 30-60 day post follow-up assessment after implementation.	$17,750.00	$15,111.24
54151S	Envision		PS-EV-IP-IN	Identity Protection Installation	**Identity Protection Installation** of Envision EV-IPM Product per server	$11,834.00	$10,074.73
54151S	Envision		PS-EV-A-IN	Analyzer Report Server Installation	**Analyzer Report Server Installation** on a single server at time of initial install for product EV-ARS	$11,834.00	$10,074.73
54151S	Envision		PS-EV-QT-IN	QuizTest Installation of product EV-QT	**QuizTest Installation** of product EV-QT per server	$5,917.00	$5,037.36
54151S	Envision		PS-EV-BI-15-IN	BI Automated Screen Tagging Installation	**BI Automated Screen Tagging** with up to 15 tags in same application	$23,668.00	$20,149.46

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54151S	Envision		PS-TRAV-01	Travel Expenses	**Travel Expenses** - Day Rate Per Person	$1,184.50	$1,008.41
54151S	Envision		PS-WS-IN	WFM, Installation and Configuration	**Work Force Management**, Installation and Configuration (No Workshop) sold on per server basis	$17,795.00	$17,421.98
54151S	Envision		PS-EVD1	Envision Professional Services Day Rate	**Envision Professional Services Day Rate** - Custom Engineering Flat Rate Day Per Engineer	$2,000.00	$1,702.68
54151S	Envision		PS-OST-2	Additional On-site Training	**Additional On-site Training** - Consists of a pre training call, training manuals for up to 15 students, travel preparations, client training room prep and validation, TWO FULL DAYS of training and 30 day post training call.	$10,000.00	$8,513.38
54151S	Envision		PS-EV-SUPTR	Envision Supervisor Training	**Supervisor Training** - Consists of a pre training call, training manuals for up to 15 students, travel preparations, client training room prep and validation, TWO FULL DAYS of training and 30 day post training call.	$10,000.00	$8,513.38
54151S	Envision		PS-EV-AL-IN	Envision Analytics Setup, Installation and Configuration	**Analytics Setup, Installation and Configuration** - Per Site Does not including training	$15,000.00	$12,770.06
54151S	Envision		PS-EV-AL-INT	Envision Analytics Setup, Installation and Configuration	**Analytics Setup, Installation and Configuration** - Per Site Includes TWO FULL DAYS of standard training and 30 day post training call	$20,500.00	$17,452.42
54151S	Envision		PS-CWM-IN	Envision Centricity Workforce Management Installation, Configuration and Workshop	**Centricity Workforce Management Installation, Configuration and Workshop** - Per Site, includes Envision Standard Workshop Training	$30,000.00	$25,540.13
54151S	Envision		PS-CWM-RT-IN	Envision Centricity Workforce Management Installation (Real-Time Adherence Module)	**Centricity Workforce Management Installation (Real-Time Adherence Module)** - Per Site	$10,500.00	$8,939.04
54151S	Envision		PS-EV-DB-C	Central Site Database Server Installation, Configuration and Setup	**Central Site Database** Server Installation, Configuration and Setup	$17,500.00	$14,898.41
54151S	Envision		PS-EV-DB-S	Single Site Database Server Installation, Configuration and Setup	**Single Site Database Server** Installation, Configuration and Setup	$5,000.00	$4,256.69
54151S	Envision		PS-EV-SMQM1	Envision Server Move or HW upgrade - QM without CTI	**Envision Server Move or H/W Upgrade** - For Quality Monitor on Same Switch Type without CTI. This system implementation involves a six to eight week work cycle per site beginning with site preparation planning and continuing through system reconfiguration, installation and testing	$12,500.00	$10,641.72
54151S	Envision		PS-EV-SMQM2	Envision Server Move or HW upgrade - QM with CTI	**Envision Server Move or H/W Upgrade** - For Quality Monitor on Same Switch Type with CTI. This system implementation involves a six to eight week work cycle per site beginning with site preparation planning and continuing through system reconfiguration, installation and testing	$20,000.00	$17,026.75
54151S	Envision		PS-EV-SMFTR1	Envision Server Move or HW upgrade - FTR without CTI	**Envision Server Move or H/W Upgrade** - For Full Time Recording (FTR) on Same Switch Type without CTI. This system implementation involves a six to eight week work cycle per site beginning with site preparation planning and continuing through system reconfiguration, installation and testing	$15,000.00	$12,770.06

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54151S	Envision		PS-EV-SMFTR2	Envision Server Move or HW upgrade - FTR with CTI	**Envision Server Move or H/W Upgrade** - For Full Time Recording (FTR) on Same Switch Type with CTI. This system implementation involves a six to eight week work cycle per site beginning with site preparation planning and continuing through system reconfiguration, installation and testing	$30,000.00	$25,540.13
54151S	Envision		PS-EV-QMSRI	Envision QM/Selective Recording Installation	**Envision QM/Selective Recording Installation** - For QM no FTR installation.	$25,000.00	$21,283.44
54151S	Envision		PS-FTR-EXP-IN	Envision FTR Port Expansion Installation	**Envision FTR Port Expansion Installation**- For existing FTR installation.	$8,500.00	$7,236.37
54151S	Envision		PS-EV-UPSWHW	Envision Upgrade from Existing Server to New or 2nd Server	**Envision Upgrade from Existing Server to New or 2nd Server** - Onsite Installation services.	$10,000.00	$8,513.38