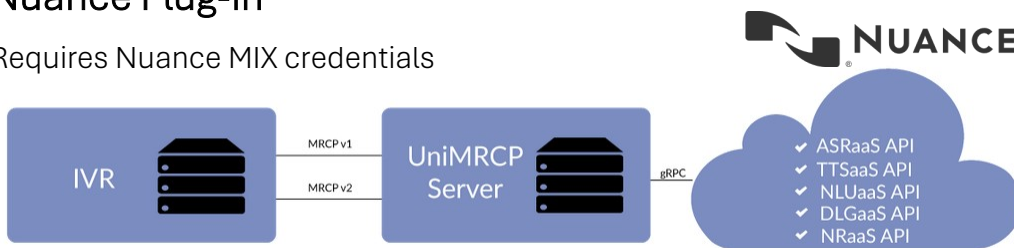


Bridge to Cloud

UniMRCP Connector server is an on-premises software component that provides a native MRCP v1 or v2 bridge connection with plug-ins to leading providers of Conversational AI Services for Speech Recognition (ASR), Text-to-Speech (TTS), Natural Language Understanding (NLU), Speech-to-Text (SST) and Transcription capabilities. The plug-in enables traditional on premise IVR’s using the MRCP protocol to now consume those resources in the cloud with limited modifications to existing IVR application.

Nuance Plug-in

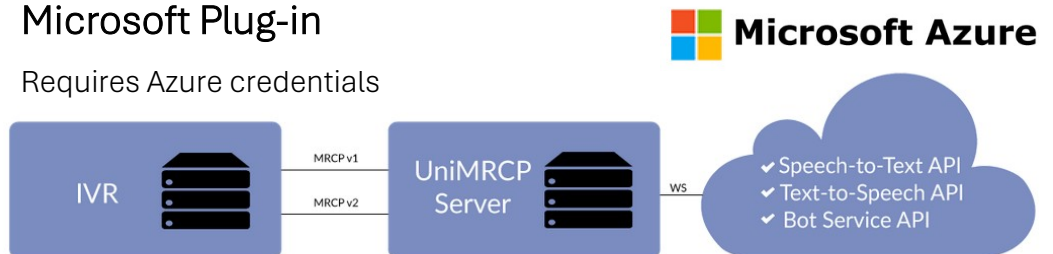
Requires Nuance MIX credentials



By accessing these services as APIs, you can now take advantage of high levels of availability, scalability, and security.

Microsoft Plug-in

Requires Azure credentials



To learn more please contact Diagenix.

About Diagenix Corporation

Diagenix offers leading-edge Conversational AI, speech, and security technologies from major corporations like Microsoft, Nuance, Google, and Amazon, with over 25 years of experience in delivering tailored speech applications, voice biometric security solutions, integration software, digital chatbots, telephony platforms along with our Packaged Applications. These solutions empower businesses of all sizes to provide 24/7 access to information across various communication channels.

Since 2001, Diagenix has been a trusted Nuance Alliance Partner and Master Distributor, with more than 300 successful Nuance deployments across the US, Canada, and Mexico.