



DELIGHT GUESTS AND EMPOWER TEAM MEMBERS THROUGH THE POWER OF CONVERSATIONAL AND GENERATIVE AI THAT SCALES!

Kore.ai Named a Leader in 2023 Gartner® Magic Quadrant™ for Enterprise Conversational AI Platforms

As the foodservice landscape evolves, consumer preferences are swiftly shifting, with a growing demand for faster, conversational, and personalized dining experiences.

Guests and Team Members increasingly want a human-like conversational experience when it comes to the food they're ordering, the loyalty rewards they're entitled to, the food that they are preparing, and the required food-safety compliance measures, across all touch points.

This is where Kore.ai can make a significant difference.

ENHANCE GUEST EXPERIENCE

Cutting-edge order-taking automation with human-like responses and human-in-the-loop integration to truly delight your guests.

OPTIMIZE GUEST ENGAGEMENT

Dynamic automation that slashes wait times, never misses an order, and personalizes on your customers' preferred channels.

AMPLIFY REVENUE OPPORTUNITIES

Intelligently upsell and personalize to boost average ticket size without frustrating customers.

MAXIMIZE TEAM-MEMBER PRODUCTIVITY

Focus team members on high-value tasks to drive compliance, productivity, accuracy and increase guest satisfaction.

BUILT FOR FOODSERVICE

Designed, Built, and Trained for Foodservice to bring a conversational interface to any Guest-facing or Team Member-facing application.

SCALABLE ENTERPRISE-GRADE LLMS

Scale AI across the entire enterprise while keeping your expanding AI ecosystem and proprietary data secure.

Kore.ai offers rapid automation of critical business operations and routine customer inquiries around the clock to drive customer satisfaction and loyalty, reduce operational expenses, and create new revenue streams.

58%

of Restaurant Operators Believe Automation Will Alleviate Labor Shortages

54%

of Millennials Say Self-Ordering Options Improve the Guest Experience

60%

of Restaurateurs Still Use Manual Methods like Printed Receipts for Guest Feedback



OMNICHANNEL EXPERIENCES

With 35+ pre-built channels, including Voice, Chat, SMS, and IVRs, creating a cohesive experience for your customers will be easier than ever.



ENTERPRISE-CLASS SECURITY

Our technology provides top-tier security, employing highly secure protocols and enterprise-level encryption to safeguard against vulnerabilities.



MULTILINGUAL SUPPORT

Provide truly global support for your guests with over 100 languages, localizations, and mid-conversation language switching.

 **USE CASES TO DRIVE CUSTOMER SATISFACTION, INCREASE REVENUE, REDUCE EMPLOYEE TURNOVER, AND SUPERCHARGE YOUR WORKFORCE**

ORDER-TAKING AUTOMATION

At Drive-Thrus, Call Centers or On Digital Channels

Incorporating Human-in-the-Loop When Needed for a Robust Experience

VIRTUAL ASSISTANTS FOR GOOGLE BM* AND/OR APPLE BC**

Automations from Food Ordering to Reservations to Collecting Feedback

Google Maps & Search and/or Apple Maps & Spotlight

Experiences that Represent the Brand

STANDARD OPERATING PROCEDURE AUTOMATION

Food Safety, Food Prep, Equipment Maintenance, and Beyond.

Socialize Information, Reduce Training Costs, and Enhance Compliance

*Google Business Messenger **Apple Business Chat



OVER 45 PRE-BUILT INTEGRATIONS FOR YOUR SOFTWARE ECOSYSTEM

TRUSTED BY



LG



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