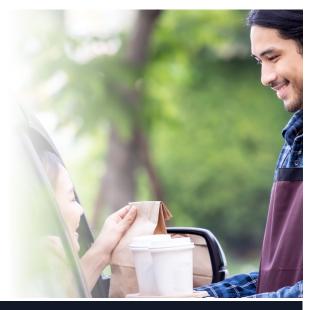
# kore 🖸

DELIGHT GUESTS AND EMPOWER TEAM MEMBERS THROUGH THE POWER OF CONVERSATIONAL AND GENERATIVE AI THAT SCALES!



Kore.ai Named a Leader in 2023 Gartner® Magic Quadrant<sup>™</sup> for Enterprise Conversational AI Platforms

As the foodservice landscape evolves, consumer preferences are swiftly shifting, with a growing demand for faster, conversational, and personalized dining experiences.

Guests and Team Members increasingly want a human-like conversational experience when it comes to the food they're ordering, the loyalty rewards they're entitled to, the food that they are preparing, and the required food-safety compliance measures, across all touch points.

#### This is where Kore.ai can make a significant difference.

#### **ENHANCE GUEST EXPERIENCE**

Cutting-edge order-taking automation with human-like responses and human-in-the-loop integration to truly delight your guests.



MAXIMIZE TEAM-MEMBER PRODUCTIVITY

Focus team members on highvalue tasks to drive compliance, productivity, accuracy and increase guest satisfaction.

## OPTIMIZE GUEST

Dynamic automation that slashes wait times, never misses an order, and personalizes on your customers' preferred channels.



Intelligently upsell and personalize to boost average ticket size without frustrating customers.

#### ်ဥိုိ BUILT FOR လြို FOODSERVICE

Designed, Built, and Trained for Foodservice to bring a conversational interface to any Guest-facing or Team Memberfacing application. SCALABLE ENTERPRISE-

Scale AI across the entire enterprise while keeping your expanding AI ecosystem and proprietary data secure.

Kore.ai offers rapid automation of critical business operations and routine customer inquiries around the clock to drive customer satisfaction and loyalty, reduce operational expenses, and create new revenue streams.

58%

of Restaurant Operators Believe Automation Will Alleviate Labor Shortages

## 54%

of Millennials Say Self-Ordering Options Improve the Guest Experience

# 60%

of Restaurateurs Still Use Manual Methods like Printed Receipts for Guest Feedback



With 35+ pre-built channels, including Voice, Chat, SMS, and IVRs, creating a cohesive experience for your customers will be easier than ever.



### ENTERPRISE-CLASS SECURITY

Our technology provides toptier security, employing highly secure protocols and enterprise-level encryption to safeguard against vulnerabilities.



Provide truly global support for your guests with over 100 languages, localizations, and mid-conversation language switching.

### USE CASES TO DRIVE CUSTOMER SATISFACTION, INCREASE REVENUE, REDUCE EMPLOYEE TURNOVER, AND SUPERCHARGE YOUR WORKFORCE



\*Google Business Messenger \*\*Apple Business Chat

OVER 45 PRE-BUILT INTEGRATIONS FOR YOUR SOFTWARE ECOSYSTEM

Orlando | Hyderabad | London | Tokyo | Seoul

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